Release of Information to the Media

This policy covers general guidelines for communicating with the media.

- All requests from the Media are to be directed to the EMS Manager, Training Officer, or Shift Supervisor.
- Guidelines for the Manager, Training Officer, or Shift Supervisor are as follows:
  - You are not required to release any information about an incident.
  - If the decision is made to release information; the following may be released:
    - Date, time, and location of a call
    - Number of victims (if applicable)
    - Confirmation we did or did not transport
    - Response to further questioning: "That is confidential by law and I cannot comment." Repeat this as often as necessary.
    - You may also direct them to the Communications Center, as 911 calls are public record.